



### Inspection Report

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Ervin Miller Marcus Miller Anna May Miller  
E17311 Kolash Rd  
Hillsboro, WI 54634

Customer ID: **6010303**  
Certificate: **35-A-0500**  
Site: 001  
Ervin Miller Marcus Miller Anna  
Mary Miller

Type: ROUTINE INSPECTION  
Date: 11-SEP-2023

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#### 2.40(b)(3)

##### Attending veterinarian and adequate veterinary care (dealers and exhibitors).

Five dogs were observed to have active health problems pointed out to the licensee during inspection. These conditions were not under treatment and had not been communicated to the attending veterinarian.

-#12 Shih-tzu dam with puppies; lower front teeth and upper right tooth were loose to the touch. Both of her eyes had some dry crusty material around them and were slightly hazy.

-One of #12's female brown puppies had hair matted around it's hind end with fecal material. It was cleaned off and the skin was observed to be irritated.

-#47, a dark colored F Shi-tzu's lower left pre-molar tooth was loose to the touch and teeth were covered with plaque.

-#65 (brown and white F Shi-tzu)'s eyes had an irregular surface, some discharge and some reddened areas around the middle and in the white part of the eye, suggesting an active eye condition. The licensee said the attending veterinarian might have observed this in the spring but it isn't currently under treatment.

-Grey and white F Shih-tzu (no tag, housed on south side) had a burr matted in the hair above her left eye. The burr was removed and the surface of the eye appeared slightly hazy. It is unclear if it had a previous injury or if the burr had contributed to the left eye's abnormality.

Not observing animal health problems promptly can cause animals to go untreated, be in discomfort, and the health problem could get worse. Ensure that a routine of regular daily observations of each dog and puppy is completed so that any health problem is quickly recognized and communicated to the attending veterinarian. Ensure that each of these dogs is seen by a licensed veterinarian for treatment and that the treatment plan is followed.

Correct by 9/15/2023.

#### 2.50(a)(1)

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Prepared By: SCOTT WELCH  
USDA, APHIS, Animal Care  
Title: VETERINARY MEDICAL OFFICER

Date:  
25-SEP-2023

Received by Title: Licensee

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### Time and method of identification.

Four identification tags were found under enclosures during inspection. The licensee said these were applied yesterday and appears the new rings stretch and don't hold. Proper identification for dogs can be important for husbandry tracking. Ensure dogs are wearing their tags on a collar made of material generally considered acceptable to pet owners as a means of identifying their pet dogs.

Correct by 9/27/2023.

### 2.134(b)

#### Contingency planning.

The facility's Contingency Plan was not available for inspection. The licensee said that it has not been documented yet. A documented contingency plan helps demonstrate a facility is planning for possible emergencies and can help ensure animals will be cared for in an emergency. Ensure to document and maintain the contingency plan available for inspection.

Correct by 9/30/2023.

### 3.1(c)(1)(ii)

#### Housing facilities, general.

At least 3 flapper doors were damaged and have corners/edges that are a hazard for dogs. Surfaces must be free of jagged edges or points so that dogs don't get hurt. These doors must be repaired so that dogs cannot contact sharp edges.

Correct by 9/15/2023.

### 3.11(a)

Repeat

#### Cleaning, sanitization, housekeeping, and pest control.

Inside the building, areas over the washdowns (where dogs can't contact waste) there were strong odors and accumulations of wet waste material. There were also excessive flies throughout the building. The licensee washed/flushed out the waste material and the odors improved. Flies and odors can cause health problems in dogs. Flushing out the waste material more frequently can decrease material for flies to breed on and decreases odors. Ensure to flush out waste more often to prevent odors and ensure that adequate fly control is in place to prevent excessive flies inside the building.

### 3.11(c)

Repeat

#### Cleaning, sanitization, housekeeping, and pest control.

Multiple dogs were observed to have burrs matted in their hair coats. On the south exercise area, some burdock plants are growing into the exercise area. On the north exercise area, there weren't burdock plants observed but the licensee said that the dogs that do have burrs had gotten out for a short time (area they got out is already repaired) and got into the burrs that are by the exercise areas. Burrs can get matted into dog's hair and then cause discomfort. To protect the dogs' health, ensure to maintain animal areas and surround grounds well maintained and free from burdock.

A clear plastic curtain that typically is in place for the winter as windbreak is down on the southside and when inspecting

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dogs was found to decrease airflow on that side of the outdoor runs and make it warmer. Decreased ventilation can cause excessive odors for dogs and cause health problems. Ensure to repair the curtain so that it is not down on warm days and causing decreased ventilation.

**3.13(a)(2)** **Repeat**

**Veterinary care for dogs.**

It has been more than 12 months since adult dogs in the kennel got a complete head to tail physical exam by the attending veterinarian. A complete physical exam by the attending veterinarian for each adult dog is important to ensure each dog is healthy. Ensure that each adult dog gets a complete head to tail physical exam by the attending veterinarian. \*\*Note: Licensee said the facility has a day scheduled for physical exams for adult dogs by a veterinarian in late September.

**3.13(a)(4)**

**Veterinary care for dogs.**

Five dogs were observed to have burrs matted in their hair coats. The licensee said most dogs are due for their fall hair cuts, but if burrs are in the coats the hair coat needs attention sooner:

- Dark colored F Shih-Tzu #47 (on S side of building)
- Grey and white F Shih-Tzu (no tag) (on S side building)
- Grey and white F shih-tzu #31 (on S side of building)
- Brown shih-Tzu #94 (on N side of building)
- Shorter brown Shih-tzu #52 (on N side of building).

Ensure these dogs' haircoats are carefully clipped to remove burrs and matted areas. Ensure that all dogs' hair coats are maintained healthy and un-matted.

Correct by 9/20/2023.

This inspection and exit interview were conducted with the licensee.

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### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
6010303	35-A-0500	001	Ervin Miller Marcus Miller Anna Mary Miller	11-SEP-2023

Count	Scientific Name	Common Name
000042	<i>Canis familiaris</i>	DOG ADULT
000047	<i>Canis familiaris</i>	DOG PUPPY
000089	<b>Total</b>	