



### Inspection Report

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RMRS Manufacturing & Distributing Inc  
2408 Wards Rd  
Lynchburg, VA 24502

Customer ID: **329984**

Certificate: **52-B-0165**

Site: 001

R M R S MANUFACTURING &  
DISTRIBUTING INC

Type: ROUTINE INSPECTION

Date: 03-NOV-2023

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#### 3.13(b)(2)

##### Veterinary care for dogs.

Individual medical records for dogs do not include when problems are identified, the date and description of the problem, examination findings, test results, if ran, their plan for treatment and care, and the treatment procedures performed. For example, a young English bulldog, Olive, was identified by the care staff with a mild rash on her abdomen. The facility initiated treatment in correspondence with the attending veterinarian, but no records exist regarding the observation or initiation of treatment. Incomplete medical records do not allow the attending veterinarian to verify the facility is following appropriate veterinary guidance and ensure humane handling of all animals in their care. Correct by ensuring that when a problem is identified in a dog (such as disease, injury, or illness), the date and description of the problem, examination findings, test results, plan for treatment and care, and treatment procedures performed are recorded in the medical records. Correct by November 8, 2023.

#### 3.154

##### Environment enhancement to promote psychological well-being.

Although the facility provides types of enrichment for their birds, the facility does not have a completely developed and documented environmental enhancement plan for birds. Failure to develop and document an environmental enhancement program for birds can negatively impact their health and well-being, causing unnecessary psychological distress. Correct by developing, documenting, and following a species-appropriate plan for environmental enhancement that is adequate to promote the psychological well-being of the birds. The plan must be approved by the attending veterinarian and must be in accordance with the regulations in subpart G and with currently accepted professional standards as cited in appropriate professional journals and reference guides. This plan must be made available to APHIS upon request. The plan must address each category listed in 3.154. Correct by November 10, 2023.

This inspection and exit interview were conducted with facility representatives.

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**Prepared By:** RACHEL PEREZ-BAUM  
USDA, APHIS, Animal Care

**Date:**  
06-NOV-2023

**Title:** VETERINARY MEDICAL  
OFFICER

**Received by Title:** Facility Representative

**Date:**  
06-NOV-2023



### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
329984	52-B-0165	001	R M R S MANUFACTURING & DISTRIBUTING INC	03-NOV-2023

Count	Scientific Name	Common Name
000058	<i>Canis familiaris</i>	DOG PUPPY
000001	<i>Cavia porcellus</i>	DOMESTIC GUINEA PIG
000011	<i>Octodon degus</i>	DEGU
000005	<i>Oryctolagus cuniculus</i>	DOMESTIC RABBIT / EUROPEAN RABBIT
000078	<i>Mesocricetus auratus</i>	SYRIAN / GOLDEN HAMSTER
000012	<i>Meriones unguiculatus</i>	MONGOLIAN GERBIL
000007	<i>Mustela putorius furo</i>	DOMESTIC FERRET
000003	<i>Canis familiaris</i>	DOG ADULT
000001	<i>Cricetulus griseus</i>	CHINESE HAMSTER
000004	<i>Atelerix albiventris</i>	FOUR-TOED HEDGEHOG
000003	<i>Petaurus breviceps</i>	SUGAR GLIDER
000004	<i>Myiopsitta monachus</i>	MONK PARAKEET / QUAKER PARROT
000002	<i>Pyrrhura molinae</i>	GREEN-CHEEKED PARAKEET / GREEN-CHEEKED CONURE
000016	<i>Lonchura striata domestica</i>	SOCIETY FINCH / BENGALIAN FINCH
000041	<i>Taeniopygia guttata</i>	ZEBRA FINCH / TIMOR ZEBRA FINCH
000062	<i>Melopsittacus undulatus</i>	BUDGERIGAR / BUDGIE / COMMON PARAKEET / SHELL PARAKEET
000001	<i>Forpus spengeli</i>	TURQUOISE-WINGED PARROTLET
000002	<i>Agapornis roseicollis</i>	ROSY-FACED LOVEBIRD
000311	<b>Total</b>	