



### Inspection Report

---

Helene Hamrick  
17798 Hwy 92  
Ackworth, IA 50001

Customer ID: **5222**  
Certificate: **42-A-0124**  
Site: 001  
HELENE HAMRICK

Type: ROUTINE INSPECTION  
Date: 12-OCT-2023

---

#### 2.40(b)(2) Repeat

##### Attending veterinarian and adequate veterinary care (dealers and exhibitors).

The ear medication, Tri-Otic ointment, being used for a female Sheltie (MC# 004520301) expired 02/2020. Expired medications do not ensure that the medications are effective at treating disease or illness and the health of the animal may suffer. Each dealer shall use appropriate methods to prevent, control, diagnose, and treat diseases and injuries. The facility must ensure all medications are not expired.

The facility had not identified one male Westie (MC#004365823) in poor dental health. The upper right and left canine teeth and cheek teeth were 50% or more covered in a dark brown organic material. The one left upper incisor, left upper canine tooth and right upper canine tooth had a buildup of grey organic material along the gum line. The gums above the upper canine and cheek teeth were heavily thickened and hard to the touch. Poor dental health could cause pain and discomfort to the dog, as well as lead to further health issues. The licensee must use appropriate methods to prevent, control, diagnose, and treat diseases and injuries in the regulated animals and ensure each animal receives adequate veterinary care at all times. The licensee must have this dog evaluated by a licensed veterinarian to assess their health to develop an effective treatment plan. These medical records must be available for APHIS inspection.

#### 2.40(b)(3)

##### Attending veterinarian and adequate veterinary care (dealers and exhibitors).

The licensee has not consulted her attending veterinarian regarding the conditions and medical treatments of two dogs. Female Bichon (MC#839317011) is receiving an iodine treatment once per day for a toe pad injury and Female Sheltie (MC#004520301) is receiving two ear medications (Tri-Otic once a day and Zymox Plus every 5 days) for an ear condition and head tilt. The inspector called the attending veterinarian to confirm appropriateness of the treatments being given. The attending veterinarian said the medications seemed appropriate but without seeing the animal or a photo of the issue could not be sure on treatment. They stated the licensee should have contacted them at the time of the injury on the Bichon and after a week of no improvement for the ear condition of the Sheltie to discuss treatment options. . A mechanism of direct and frequent communication is required so that timely and accurate information on problems of animal health, behavior, and well-being is conveyed to the attending veterinarian so the animals can receive adequate veterinary care. The licensee must communicate with the attending veterinarian to have the dog's conditions evaluated. To be corrected by: 16-October-2023

#### 3.13(b)(2)

---

Prepared By: PAIGE JOHNSON  
USDA, APHIS, Animal Care  
Title: ANIMAL CARE INSPECTOR

Date:  
13-OCT-2023

Received by Title: Licensee

Date:  
13-OCT-2023



## Inspection Report

---

### Veterinary care for dogs.

The licensee is not keeping medical records of problems identified and treatments being given for the following dogs:

Female Bichon (MC#839317011) iodine treatment applied once per day for a toe pad injury

Female Sheltie (MC#004520301) two ear medications being given (Tri-Otic once a day and Zymox Plus every 5 days) for an ear condition and head tilt

Shih Tzu puppy (ID number 23031) Neo-Poly-Dex eye drops twice a day for an eye condition

Without proper documentation, it is difficult to determine the efficacy of a treatment plan and ensure the animals are receiving adequate veterinary care. A proper medical record includes the date the problem was found, a description of the problem, the name and frequency and amount of medications used, examination findings, test results, plans for treatment and care, and treatment procedures performed must be recorded and a copy kept for review for inspection by APHIS officials. Correct by ensuring all records of any treatments for problems identified in the dogs are recorded and maintained at all times.

To be corrected by: 16-October-2023

This inspection and exit interview were conducted with the licensee.

---

**Prepared By:** PAIGE JOHNSON  
USDA, APHIS, Animal Care  
**Title:** ANIMAL CARE INSPECTOR

**Date:**  
13-OCT-2023

**Received by Title:** Licensee

**Date:**  
13-OCT-2023



### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
5222	42-A-0124	001	HELENE HAMRICK	12-OCT-2023

Count	Scientific Name	Common Name
000050	<i>Canis familiaris</i>	DOG ADULT
000011	<i>Canis familiaris</i>	DOG PUPPY
000061	<b>Total</b>	