



Inspection Report

PET WORLD LTD
14501 WARWICK BLVD
NEWPORT NEWS, VA 23608

Customer ID: **17497**
Certificate: **52-B-0122**
Site: 001
PET WORLD LTD

Type: ROUTINE INSPECTION
Date: 06-OCT-2022

3.2(d)

Indoor housing facilities.

The visitor interaction area to meet and play with puppies is in disrepair and several surfaces are no longer impervious to moisture. Multiple areas of drywall have paint missing or damage, exposing the paper surface covering the drywall. The bottoms of the doors are chewed, revealing unsealed wood. Several areas on benches and the top railing of the interaction area have worn off paint and sealant, exposing permeable wood which has areas of discoloration, indicating chronic absorption of moisture. Surfaces that are not impervious to moisture cannot be properly cleaned and sanitized which could increase the risk of disease hazards towards the dogs. Surfaces of indoor housing facilities, including floors and walls, must be impervious to moisture. Correct by 12 December 2022 by ensuring that all indoor surfaces (floors, walls, and those in contact with the dogs) are impervious to moisture. The licensee must also ensure that all surfaces are appropriately maintained at all times in order to support the health and well-being of the animals.

3.13(a)(4)

Veterinary care for dogs.

The facility's written Program of Veterinary Care (PVC) for dogs is missing required elements. The PVC does not include preventative care and treatment of hair coats, nails, eyes, ears, skin, and teeth. Basic maintenance and preventative care of all dogs must be included in the PVC to ensure all animals are being evaluated on a routine basis for potential signs of

Prepared By: RACHEL PEREZ-BAUM
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL OFFICER

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illness or disease. Animals not receiving routine preventative care and maintenance are more likely to develop preventable conditions such as severe matting and skin infections, dental disease, overgrown nails, eye and ear infections, etc. Correct by 20 October 2022 by ensuring the PVC for dogs addresses the preventative care and treatment of all dogs to ensure healthy and unmatted hair coats, properly trimmed nails, and clean and healthy eyes, ears, skin and teeth.

3.31(a)(4)

Sanitation.

The guinea pig enclosures are not being cleaned and sanitized correctly. The enclosures are cleaned with a disinfectant solution and no detergent. According to the solution label, for disinfectant properties, surfaces must first be cleaned with a detergent followed by application of the disinfectant. With no detergent step, the enclosures are not being adequately sanitized. Proper sanitization of enclosures is necessary to prevent disease hazards to the animals housed within, especially between new groups of animals. Correct by 20 October 2022 by disinfecting the guinea pig enclosures at least once every 2 weeks in accordance with 3.31(a)(4) such as using a detergent and soap, followed by the disinfectant.

3.131(a)

Sanitation.

The ferret enclosure is not being cleaned frequently enough to prevent contamination of the animals within. The enclosure has a bottom floor with three upper platforms and according to the facility representative, is typically cleaned out once every 3 days. The first platform has large piles of feces and urine that cover approximately 2/3 of the platform. The second platform also has some urine and fecal contamination. One ferret that was sleeping on the second platform was in close contact with the waste material. The large amount of feces also attracted several flies to the area. Excessive quantities of excreta can lead to contamination of the animals, attract unwanted pests, and lead to an increased risk of

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animals contracting an infectious disease. Correct by 13 October 2022 by increasing the frequency of removing excreta and cleaning the enclosure to prevent contamination of the ferrets and to minimize disease risks and reduce odors.

This inspection and exit interview were conducted with the manager.

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
17497	52-B-0122	001	PET WORLD LTD	06-OCT-2022

Count	Scientific Name	Common Name
000003	<i>Mustela putorius furo</i>	DOMESTIC FERRET
000001	<i>Petaurus breviceps</i>	SUGAR GLIDER
000015	<i>Canis lupus familiaris</i>	DOG PUPPY
000003	<i>Oryctolagus cuniculus</i>	DOMESTIC RABBIT / EUROPEAN RABBIT
000003	<i>Rattus norvegicus</i>	NORWAY RAT / LAB RAT (COMMON RESEARCH/PET VARIETY)
000005	<i>Phodopus roborovskii</i>	ROBOROVSKI'S DWARF HAMSTER
000005	<i>Mesocricetus auratus</i>	SYRIAN / GOLDEN HAMSTER
000010	<i>Cavia porcellus</i>	DOMESTIC GUINEA PIG
000045	Total	